

# HEB640 Rice Cooker/Warmer



It is recommended to plug this appliance into a dedicated unshared socket.

## Do's and don'ts

Do	Avoid cooking small volumes of rice
	Clean the internal body with a damp cloth only.
	Ensure the internal body is free from debris
	Rinse rice sufficiently before cooking
Don't	Pre-soak rice prior to cooking
	Expose the internal body to excessive liquid.
	Do not open the lid during the cooking process.
	Fill above maximum waterline

## Troubleshooting Guide - With the appliance unplugged and cool.

Unit not working / dead	Check/replace the plug fuse.
	Check socket and ring main are working and switched on
Unit not holding cook mode	Check inner cooking pot is seated correctly.
	Ensure no debris in cooking chamber.
	Check the plunger switch in the main body depressing fully .
Switching off automatically, after a period of use	If inner pot was empty, unit may have overheated and engaged warm mode. Disconnect and allow rice cooker to cool for fifteen minutes.
Cooked rice is too thick	Ensure no damage to non stick cooking pot
	Check water to rice ratio
	Do not open the lid during the cooking process
Cooked rice is hard, smells or appears discoloured.	Has the rice been held for to long?
	Check utensils or spoon has not been left in cooking pot.
	Ensure rice is well rinsed prior to cooking.
Some rice is scorched	Ensure rice is well rinsed prior to cooking.
	Ensure rice is not pre-soaked before cooking.
	Do not add any seasonings or ingredients before cooking.

If fault persists, please contact your approved maintenance and repair contractor.

HEB640/TS/052024

If unit is under warranty, please contact your distributor